



# Co-creation – what, how, and why? Reflecting on the RESIN project

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## **Overview**

- Why co-creation in urban climate resilience planning?
- Defining co-creation
- Review of benefits and barriers
- Conclusions



## Why co-creation?



- Climate change adaptation driven by the 'science first' perspective (O'Brien et al. 2007)
- The 'useability' gap between data and policy (Lemos and Morehouse 2005)
- Europe 2020 Growth Strategy provides the framework for cocreation approaches to address societal needs.
- Co-creation drives innovation and provides greater validity



## **Definitions of co-creation**



...co-creation [is not] just a question of formal consultation in which professionals give users a chance to voice their views on a limited number of alternatives. It is a more creative and interactive process which challenges the views of all parties and seeks to combine professional and local expertise in new ways.

Cottam and Leadbetter 2004: 22



#### Approach A

Joint knowledge creation for climate services

#### **Example activities**

- Data sharing
- Ground-trothing of outputs
- Consultation
- Citizen science

#### **Timing and Intensity of engagement**

- Low/passive
- No involvement in research design

#### **Ownership**

Stays with the IP holder





#### **Approach B**

Co-design of tools and services

#### **Example activities**

- User-testing of tools and service design
- User-shaping of tools and service design

#### Timing and Intensity of engagement

- Low
- Timing at specific points in the process including design



#### **Ownership**

• Limited



#### **Approach C**

Co-creation of policies and strategies

#### **Example activities**

- Design workshops
- Participatory workshops

#### **Timing and Intensity of engagement**

- Medium
- Engagement at specific points in time

#### **Ownership**

Reasonable ownership over outputs Feeling of contribution to outputs





#### **Approach D**

Adaptation option co-testing

#### **Example activities**

- Living lab approaches
- Prototype testing

#### **Timing and Intensity of engagement**

- High
- Involved in shaping research

#### **Ownership**

- Increased feeling over ownership.
- Limited to small-scale





#### Approach E

Co-implementation and monitoring

#### **Example activities**

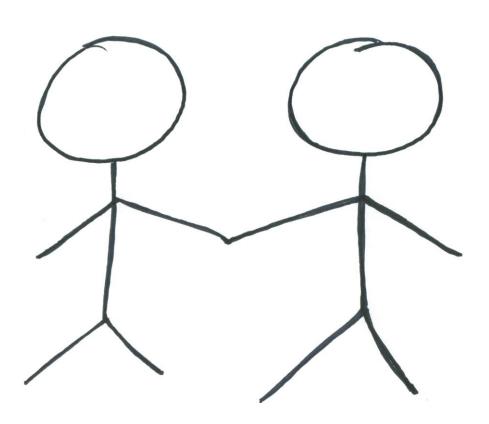
- Activism
- Co-creation of service delivery
- Citizen monitoring

#### **Timing and Intensity of engagement**

- High
- Intense engagement throughout

#### **Ownership**

Shared ownership



## Benefits of co-creation



- Increased innovation
- Increased capacity
- Increased validity
- Access to wider networks
- Increased efficiency
- Increased acceptance of, and/or ownership over, results

### Barriers to co-creation



- Mismatched terminology
- Unrealistic expectations
- Lack of integration and leadership
- Unshifting role perceptions
- Imbalances in power relations and lack of conflict resolution process

## Selected recommendations



- A clear and coherent work plan, timeline and adequate resources (time and money) for testing and co-creating;
- A clear and common collective understanding of what co-creation is should be established at the outset
- Research partners could benefit from initial training on co-creation;
- Establishing and maintaining trust and commitment between the various partners are crucial;
- Face-to-face meetings (both formal and informal) are the best facilitators of active co-creation;
- There is no one 'best' way of undertaking co-creation dependent on the specific task for which co-creation is to be employed and the different partners/stakeholders involved.

## **Summary**



- Co-creation can be a useful means of ensuring that research and innovation can be practically applied.
- Different types of co-creation depending on the level of engagement, intensity of activities, and levels of ownership over the process and outputs.
- Co-creation can be a very rewarding process and enable new insights
- However, there are potential obstacles that need to be guarded against.
- Above all, co-creation is time-consuming and needs adequate resources.



